



RE: PULSE Integration COVID-19 Response: Our Commitment to our Team and Clients

At PULSE Integration, we are committed to the health and safety of our dedicated staff and valuable clients. Our staff is engaged in mission-critical business and are working diligently through this time of crisis, to meet the demands of our customers and our communities. We are committed to maintaining safe environments for both staff and clients and are proud to work as a team through this crisis.

In this uncertain time, we are continuing to closely monitor the current COVID-19 pandemic through immediate updates from the Center for Disease Control and World Health Organization. We feel it is important to provide an update on the many steps we are taking to support the continuation of health and safety throughout our organization while continuing to support our clients.

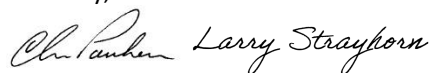
We have created a dedicated task force to support our efforts both internally and externally. This methodology ensures we have companywide readiness plans to ensure the continuation of all services allowed by local, state, and federal guidelines. We continue to update and refine our policies to better prepare ourselves with all recommendations as we prepare ourselves for return to work when it is safe to do so.

As we continue to interact and serve our clients, we have taken actions to limit their exposure to COVID-19. We continue to reinforce travel restrictions, social distancing, and sanitation methods all while continuing virtual meetings and remote support. Our staff is highly adept at remote work environments and we continue to reinforce the safe and healthy habits both to our staff on project sites and at home. We take our clients success personally and continue to move forward with support of projects. We are also continuing to safely provide comprehensive services and support to our clients as follows:

- We recognize these unique times have created uncertainty and we are equipped to answer your questions regarding current warehouse and DC challenges.
- We continue to work cohesively with our clients to explore alternatives between on-site and remote work as we continue to advance projects forward.
- We continue to fully support our client sites through our dedication to LifeTime Services which is well equipped to handle all support processes with 24-hour emergency assistance.
- We communicate daily with our suppliers, partners, and contractors to better identify challenges and orchestrate timely solutions.

On behalf of the PULSE Integration Leadership Team, thank you for your partnership and continued support. We exist to support our client's navigation through these unsettling times and prepare a launch into a bright and prosperous future. Continue to stay safe and we would encourage you to contact us with any questions or requests of information.

Sincerely,

A handwritten signature in black ink that reads "Chris Paulsen Larry Strayhorn".

Office of the CEO
Christopher Paulsen,
Larry Strayhorn